Version	Approved by		Approval date	Effective date	Next full review
3.7	Director of Governance		25 February 2021	25 February 2021	August 2017
Procedu	Procedure Statement				
Purpose		To describe the complaint procedure for enrolled UNSW students.			
Scope		 twelve months aff x all enrolled st of the UNSW x former studer enrolled, whe while they we x the University This procedure d x Complaints a intellectual procedures, https://www.g x Reviews of a academic de should seek x Complaints a internal procedures, follow the app appeat has b specified in the further other about re-enropedures a professional) relevant emp 	nts, students not curre are the event forming t are a member of the U	e to the complaint: ities undertaken with ently enrolled and stu- he basis of the comp NSW Community. INSW Community. Instant of the thesis exa- tes and outputs, include (findapolicy/policylist. ated to the thesis exa- t	intervith members dents previously laint occurred plaint: ding authorship, efer to the UNSW codes and html) amination or other es (Students I) dures provide an idents should dure. Once an hittee or entity not provide any mple, decisions in the grounds of use are considered nic and/or in accordance with
O dis ide of Sic ope		The University retains the discretion to investigate and determine complaints that are outside the Scope of this Procedure, where the allegations are serious and have or may impact upon the UNSW Community or reputation.			
		Where the matter is outside of scope of this Procedure, appropriate corrective action, reasonable directions, support services and referrals may be issued as appropriate by UNSW.			
Are Lo ca subject pe	I Documents on this ermitted?	Yes, however Lo	ocal Documents must		

Student Complaint Procedure