

au

# Fee Increase for Interpreting Services

Effective 19 October 2022

## Sweeney Interpreting fees will increase from 19 October 2022.

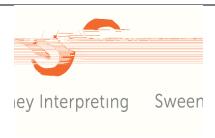
Our new fee schedule can be viewed on pages 3 and 4.

Book Now.	
If you wish to cancel via our Bookings Office (by SMS, er	mail, etc), our hours are 9.00am to
4.00pm weekdays except for public holidays occurring in mind against your bookings' start times.	n NSW. Please keep our office hours
For bookings not cancelled within 24 hours of the job st charged.	art times, the full fee will be
This cancellation notice will also apply to our new Swee released.	neyApp booking system, when it is

Release Date: 29 Sep 2022 Date: 19 Oct 2022 v2.0

Sweeney Interpreting

**Effective** 



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#### 4. Bookings with Quotes

If you have <u>accepted</u> a quote for your bookings occurring on or after 19 October 2022, we will honour the quoted fee.

### 5. Bookings - additional services/charges

#### a) Number of interpreters

Usually, two interpreters are needed if the booking assignment is more than an hour.

Additionally, at times, two interpreters are needed for a booking under 1 hour where the job is dense or has many people involved.

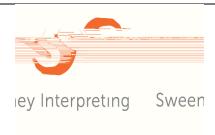
The bookings team will work with you to ensure that you have the right interpreter/s for each booking.

#### b) Bookings that are live streamed and/or recorded

If your booking is to be livestreamed and/or recorded - we must know ahead of time so that we can let the interpreters know. If we are not aware of bookings with live streaming and/or recording, the interpreters reserve the right not to do the job, however we may still charge you for the booking.

### c) English<>Auslan translations + performance interpreting

Please contact our booking office to discuss your needs.



Effective 19 October 2022

### d) Travel charges

There may be additional charges if your booking location is more than 100km return, from the interpreter's residence. Charges include travel time and per kilometre.

Accommodation and meal allowances may also be charged if needed.

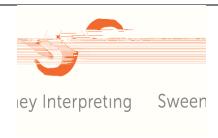
You can ask for a quote for bookings with travel charges.

### e) Technical checks/ early arrivals

If you need the interpreters to arrive 30 min before the start of your event or you need technical checks done in preparation for your event, please let us know in advance- there may be an additional charge for this.

Sweeney Interpreting

Fee Increase for Interpreting Services
Page 3 / 4

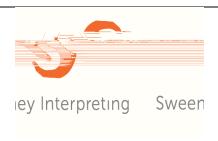


### Effective 19 October 2022

After hours (booked	\$250.00	\$125.00	Mon- Friday		
during business hours)			6pm-8am		
Saturdays	\$250.00	\$125.00	All day		
Sundays	\$285.00	\$142.50	All day		
	NDIS - \$271.44	NDIS - \$135.72			
Public holidays	\$285.00	\$142.50	All day		
	NDIS - \$271.44	NDIS - \$135.72			
After hours:			Using the		
Direct bookings via APP	\$300.00	\$150.00	SweeneyAPP to		
in non- business hours			make bookings		
			after business		
			hours or		
			weekends.		
INTERPRETING TYPE:	MINIMUM CHARGE	HOURLY RATE			
Video Remote	FOR ONE	THEREAFTER			
interpreting VRI	INTERPRETER	(CHARGED IN 15 MIN			
	(UP TO 1.5 HOURS)	INCREMENTS)			
Fees listed below are for fee-for-service (FFS) and EAF unless specified as NDIS bookings.					
Business hours	\$172.50	\$115.00	Mon – Friday		
			8am-6pm		
After hours	\$187.50	\$125.00	Mon- Friday		
	NDIS - \$177.72	NDIS - \$118.48	6pm-8am		
Saturdays	\$187.50	\$125.00	All day		

Sweeney Interpreting

Fee Increase for Interpreting Services Page 4 / 4



### Effective 19 October 2022

	NDIS - \$177.72	NDIS - \$118.48	
Sundays	\$187.50	\$125.00	All day
	NDIS - \$177.72	NDIS - \$118.48	
Public holidays	\$187.50	\$125.00	All day
(note min. 2 hours	NDIS - \$177.72	NDIS - \$118.48	
booking)			
After hours:	\$225.00	\$150.00	Using the
Direct booking via APP			SweeneyAPP to
in non- business hours			make bookings
(note min. 2 hours			after business
booking)			hours or
			weekends.

### 7. Enquiries

- a) <u>bookings@sweeneyinterpreting.com.au</u>
- b) SMS 0427 755 753 (no videos or images on this number)