



Sweeney Interpreting Sween

## Fee Increase for Interpreting Services

Effective 19 October 2022

### Sweeney Interpreting fees will increase from 19 October 2022.

Our new fee schedule can be viewed on pages 3 and 4.

au

Book Now. [>](#)

If you wish to cancel via our Bookings Office (by SMS, email, etc), our hours are 9.00am to 4.00pm weekdays except for public holidays occurring in NSW. Please keep our office hours in mind against your bookings' start times.

For bookings not cancelled within 24 hours of the job start times, the full fee will be charged.

This cancellation notice will also apply to our new SweeneyApp booking system, when it is released.



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### 4. Bookings with Quotes

If you have accepted a quote for your bookings occurring on or after 19 October 2022, we will honour the quoted fee.

### 5. Bookings - additional services/charges

#### a) Number of interpreters

Usually, two interpreters are needed if the booking assignment is more than an hour.

Additionally, at times, two interpreters are needed for a booking under 1 hour where the job is dense or has many people involved.

The bookings team will work with you to ensure that you have the right interpreter/s for each booking.

#### b) Bookings that are live streamed and/or recorded

If your booking is to be livestreamed and/or recorded - we must know ahead of time so that we can let the interpreters know. If we are not aware of bookings with live streaming and/or recording, the interpreters reserve the right not to do the job, however we may still charge you for the booking.

#### c) English<>Auslan translations + performance interpreting

Please contact our booking office to discuss your needs.



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### d) Travel charges

There may be additional charges if your booking location is more than 100km return, from the interpreter's residence. Charges include travel time and per kilometre.

Accommodation and meal allowances may also be charged if needed.

You can ask for a quote for bookings with travel charges.

### e) Technical checks/ early arrivals

If you need the interpreters to arrive 30 min before the start of your event or you need technical checks done in preparation for your event, please let us know in advance- there may be an additional charge for this.



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|   |   |  |   |
|---|---|--|---|
| After hours (booked during business hours)  | \$250.00  | \$125.00   | Mon- Friday<br>6pm-8am  |
| Saturdays   | \$250.00  | \$125.00   | All day   |
| Sundays   | \$285.00<br>NDIS - \$271.44                                 | \$142.50<br>NDIS - \$135.72                                  | All day   |
| Public holidays   | \$285.00<br>NDIS - \$271.44                                 | \$142.50<br>NDIS - \$135.72                                  | All day   |
| After hours:<br>Direct bookings via APP in non- business hours                                    | \$300.00  | \$150.00   | Using the SweeneyAPP to make bookings after business hours or weekends. |
| <b>INTERPRETING TYPE:</b><br>Video Remote interpreting VRI  | <b>MINIMUM CHARGE FOR ONE INTERPRETER (UP TO 1.5 HOURS)</b> | <b>HOURLY RATE THEREAFTER (CHARGED IN 15 MIN INCREMENTS)</b> |   |
| <b>Fees listed below are for fee-for-service (FFS) and EAF unless specified as NDIS bookings.</b> |   |  |   |
| Business hours  | \$172.50  | \$115.00   | Mon – Friday<br>8am-6pm   |
| After hours   | \$187.50<br>NDIS - \$177.72                                 | \$125.00<br>NDIS - \$118.48                                  | Mon- Friday<br>6pm-8am  |
| Saturdays   | \$187.50  | \$125.00   | All day   |



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|  |                             |                             |  |
|--|-----------------------------|-----------------------------|--|
|  | NDIS - \$177.72             | NDIS - \$118.48             |  |
| Sundays  | \$187.50<br>NDIS - \$177.72 | \$125.00<br>NDIS - \$118.48 | All day  |
| Public holidays<br>(note min. 2 hours<br>booking)  | \$187.50<br>NDIS - \$177.72 | \$125.00<br>NDIS - \$118.48 | All day  |
| After hours:<br>Direct booking via APP<br>in non- business hours<br>(note min. 2 hours<br>booking) | \$225.00                    | \$150.00                    | Using the<br>SweeneyAPP to<br>make bookings<br>after business<br>hours or<br>weekends. |

### 7. Enquiries

- a) [bookings@sweeneyinterpreting.com.au](mailto:bookings@sweeneyinterpreting.com.au)
- b) SMS 0427 755 753 (no videos or images on this number)