is a summary of all responses, by question and by theme. The question numbers are in the columns and the key themes are in the rows.
The themes are grouped into 2 response categories

- Benefits of self-management
- Barriers to effective self-management

at the end of this report has definitions of key themes.

Please select a statement that reflects your current situation:

I am currently self-managing NDIS supports	⁄

Why do you self-manage or want to self-manage NDIS supports?

Flexibility of services	12
Choice	12
Control	12
Efficiency with managing people and costs	12
Choice and Control	11
Other	11
Flexibility and control	6
Working with non-NDIS registered providers	4
Flexibility and choice of services	4
Choice, Flexibility and Control	3
No answer	3

“Resourcing Inclusive Communities is developing a one-day workshop and a series of webinars to help people get started with self-managing their disability supports through the NDIS”.	1
“A simpler system for processing invoices needs to be developed as well as better IT system separate to the old Centrelink system”.	1

What are the most difficult things about self-managing NDIS supports?

What do you think are the barriers within the system that make it difficult to self-manage NDIS supports?

Lack of Information	31
NDIA or LAC inconsistences	24
Navigating administration tasks	21
Other	10

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NDIS self-

What would you like to know more about to help with recruiting, training and managing your own staff?

HR requirements	27
Nothing	20

Teach the NDIS about self-managing	1
HR support	1

Do you think you need help with planning how to utilise supports to create a meaningful daily life?

Yes	46.59%	41
No	53.41%	47
No answer		2

What skills, knowledge or training would you like to have to help you begin to self-manage or get better at it? g e 0 4

What other supports, resources or training do you think could be provided to enable more people to self-manage NDIS supports or improve their experience of it?

Training/workshop on self-management	15
Management skills	9
Other	9

NDIS self-

Please share any other comments you have on this issue:

Other	10
Cynical about NDIS	6
NDIS needs to be more accessible for people	5
NDIS is doing a good job	5
Self-managing is easy	4
Hard to self-manage with multiple commitments	4
Unsatisfactory planning reviews	4
Great survey	4
More training and workshops are needed	3
Nothing	3
NDIA or LAC inconsistency	2
Need information about how to avoid mistakes	2
Need clearer information	2
No answer	48

Self-management peer support group	1
“Workshops in Armidale”	1

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Support for self-managers	Support for Carers who Self Manage on behalf of their participant, support self-managers with notetaking resources during workshops, provide more information to carers on community supports and resources or training.
Easy access to information	More easily accessible and simply worded documentation, easier to find history of claims submitted.
Self-management guide / template for participants	More detailed self-management guide given to participants, a master template for financial management and mini business plan.
Everything	Everything
Nothing	Nil, n/a, nothing, not sure
Other	Other responses which were not common across the data or did not answer the question.